

October 13, 2017

To The Source Customers:

Product Recall:

Name of Product:

Nexxtech 17-42" Full-Motion Flat Panel TV Mount
Sold between October 2016 and October 2017

Model:

8045680 / 108045680

Importer:

The Source (Bell) Electronics Inc.

Manufactured in:

China

Description:

An issue has been identified with the mount which could result in the television separating from the mount.

Hazard:

If the television becomes separated from the mount, it may fall which could result in injury or property damage.

Remedy:

Customers should stop using this television mount immediately. Customers are directed to carefully remove the television and the mount from the wall. As of Monday October 16, 2017 customers may return the mount to the nearest The Source retail location for a full refund or exchange for another product. A credit equivalent to the original purchase price of the product will be applied to the exchange or new purchase.

Consumer Contact:

The Source Customer Care team

1-866-515-5855

Monday to Friday: 9:00 AM to 12:00 AM EST

Saturday and Sunday: 9:00 AM to 9:00 PM EST